

*(As at: 23. April 2009)*

# PROGRAMME



## **- Oversight, protection and welfare: the ombudsman institutions as advocates for military personnel -**

**International conference as part of the event  
“50 years of the German Parliamentary Commissioner  
for the Armed Forces”  
from 10 to 12 May 2009 at the German Bundestag in Berlin.**

**The conference is being run by the German Parliamentary Commissioner for the Armed Forces, Reinhold Robbe, in cooperation with the Director of the Geneva Centre for the Democratic Control of Armed Forces (DCAF), Amb. Theodor H. Winkler**

**The conference languages are German and English.**  
*(French and Spanish interpretation will also be provided for conference participants)*

## **Introduction**

This first international Conference of Military Ombudsman Institutions is being held on the occasion of the 50<sup>th</sup> anniversary of the German Parliamentary Commissioner for the Armed Forces. It is initiated by the Parliamentary Commissioner in cooperation with the Geneva Centre for the Democratic Control of Armed Forces (DCAF).

Many countries across the globe have established various mechanisms and ombudsman institutions for dealing with complaints related to the work and living conditions of armed forces personnel. For the purpose of this conference, an ombudsman institution for the military can be either an independent ombudsman institution for the military (e.g. a parliamentary commissioner); an ombudsman institution integrated in the military structures (e.g. inspector-general); or a general ombudsman institution with jurisdiction over the military.

At this conference, representatives of these ombudsman institutions from various countries will exchange information and experiences about the functioning of ombudsman institutions. The objective of the conference is to establish best practice and lessons learned related to the mandate, powers and functioning of these institutions. Special attention will be given to the role of ombudsman institutions in military deployments abroad.

Because this is the first international conference bringing together ombudsman institutions for the military, the conference will also look at the way ahead for establishing contacts and sharing information and experiences between ombudsman institutions at the international level. In this context, the conference will conclude with the adoption of the “Berlin Declaration”, which will address the relevance and modalities of international exchange and cooperation between ombudsman institutions.

States that do not have an ombudsman institution for the armed forces but have expressed an interest in learning from the experiences of other states have also been invited to the conference.

## Sunday, 10 May 2009

All day

### **Arrival of the conference participants**

Proceed individually to the MARITIM proArte Hotel,  
address: Friedrichstraße 151, 10117 Berlin-Mitte

15.00 - 18.30 hrs

### **Accreditation of conference participants**

at the Commissioner's welcome desk in the lobby of the  
MARITIM proArte Hotel

18.45 hrs

Proceed from the MARITIM proArte Hotel  
to THE REGENT

19.00 hrs

### **Reception and dinner**

Hosted by the Geneva Centre for the Democratic Control of  
Armed Forces (DCAF), Dr Theodor Winkler  
Venue: Restaurant Fischers Fritz THE REGENT,  
Charlottenstraße 49, 10117 Berlin

Ca. 22.00 hrs

Proceed from the Restaurant to the MARITIM proArte Hotel

## Monday, 11 May 2009

9.00 hrs

Proceed from the MARITIM proArte Hotel to the  
German Bundestag, Marie-Elisabeth-Lüders Building  
(MELH), Adele-Schreiber-Krieger-Straße 1, 10117 Berlin,  
Room 3.101

9.30 – 11.30 hrs

### **O p e n i n g C e r e m o n y**

9.30 - 9.55 hrs

**Welcome remarks and opening of the  
conference by the German Parliamentary  
Commissioner for the Armed Forces, Reinhold  
Robbe**

10.00 - 10.15 hrs

**Welcome remarks and opening of the  
conference by the Director of the Geneva Centre  
for the Democratic Control of Armed Forces  
(DCAF), Amb. Theodor H. Winkler**

10.20 - 10.35 hrs

**Welcoming speech by the Minister of State for  
Europe, Federal Foreign Office, Günter  
Gloser, Member of the Bundestag**

10.40 - 10.55 hrs

**Welcoming speech by the German Federal  
Minister of Defence, Dr. Franz-Josef Jung,  
Member of the Bundestag**

- 11.00 - 11.15 hrs **Welcoming speech by the Chairwoman of the German Bundestag's Defence Committee, Ulrike Merten, Member of the Bundestag**
- 11.20-11.30 hrs **Speech by the Minister of Defense of Argentina, Dr. Nilda Garré**
- (Musical interludes between the welcoming speeches by the guests of honour, performed by the String Quartet of the Joint Band of the Bundeswehr)*
- 11.30 - 13.00 hrs **Buffet lunch**  
Foyer of the conference room, MELH
- 13.00 - 13.30 hrs **Introductory speech**
- “Military Ombudsman Institutions: A Comparative Perspective”**  
Dr. Hans Born, Senior Fellow, the Geneva Centre for The Democratic Control of Armed Forces
- 13.30 – 13.45 hrs **Welcoming speech by the President of the German Bundestag, Professor Dr. Norbert Lammert, Member of the Bundestag**
- 13.45 – 18.00 hrs **Discussion forums**
- Part I**  
**Overview of Ombudsman Institutions for the Military: Challenges and opportunities**
- Panels in this part:  
13.45 – 14.30 hrs
- Panel 1**  
**Independent Ombudsman Institutions for the Armed Forces**
- Panellists: Germany, Ireland, Austria*
- Pionts of Discussion:*
- *Mandate and Powers: Does your institution have sufficient mandate and powers? Is independence guaranteed?*
  - *Credibility: Is your institution perceived as credible by armed forces personnel?*
  - *Way ahead: How can the functioning of your ombudsinstution be improved?*

14.30 – 15.30 hrs

**Panel 2**  
**Integrated Military Ombudsman Institutions**  
*Panellists: Belgium, France, Netherlands.*

*Points of Discussion:*

- Mandate and Powers: Does your institution have sufficient mandate and powers? Is independence guaranteed?
- Credibility: Is your institution perceived as credible by armed forces personnel?
- Way ahead: How can the functioning of your ombudsinstitution be improved?

15.30 hrs

Coffee break

16.00 – 17.00 hrs

**Panel 3**  
**General Ombudsman Institutions with Jurisdiction over the Military**

*Panellists: Estonia, Finland, Sweden, Serbia, Slovenia*

*Points of Discussion:*

- Mandate and Powers: Does your institution have sufficient mandate and powers? Is independence guaranteed?
- Credibility: Is your institution perceived as credible by armed forces personnel?
- Way ahead: How can the functioning of your ombudsinstitution be improved?

17.00 -18.00 hrs

**Panel 4**  
**States without Ombudsman Institutions for the military**

*Panellists: Argentina, Bosnia-Herzegovina, Luxemburg, Slovakia.*

*Points for Discussion:*

- Rationale: Why does your state not have an ombudsman institution for armed forces personnel?
- Alternative mechanisms: What are the strengths and weaknesses of your alternative complaint mechanisms for armed forces personnel?
- Way Ahead: do you think it is necessary to initiate an ombudsman institution for armed forces personnel in your country? If yes, which modality do you prefer?

18.10 hrs

Participants proceed from the venue to the Schloss Bellevue (Bellevue Palace)

18.30 – 19.30 hrs

**Reception held by the Federal President,  
Professor Dr. Horst Köhler**

Venue: Schloss Bellevue, Spreeweg 1, 10557 Berlin

19.30 hrs

Participants proceed from the Schloss Bellevue (Bellevue Palace) to MARITIM prorata Hotel

## Tuesday, 12 May 2009

8.30 hrs

Proceed from the MARITIM proArte Hotel to the German Bundestag, Marie-Elisabeth Lüders Building (MELH), Adele-Schreiber-Krieger-Straße 1, 10117 Berlin, Room 3.101

9.00 – 12.30 hrs

### **C o n t i n u a t i o n o f t h e d i s c u s s i o n f o r u m s**

#### **Part 2**

#### **Multilateral military deployments and the resulting special challenges for the work of the Ombudsman Institutions**

Panels in this part:

9.00 – 10.00 hrs

#### **Panel 1:**

#### **Petitions from deployment areas – subject matter and processing**

*Panellists: United Kingdom, Canada, Poland, USA*

*Points for discussion:*

- *Role: What is and what should be the role of your ombudsman-institution in dealing with complaints related to military deployments abroad?*
- *Issues: what are the type and patterns of complaints related to deployments abroad? Do they differ from 'peace time' complaints?*
- *Process: Are you satisfied with the way complaints related to military deployments abroad are handled? How can it be improved?*

10.00 hrs

Coffee break

10.30- 11.30 hrs

#### **Panel 2**

#### **Investigatory powers and deployments abroad**

*Panellists: Germany, France, Norway, Romania*

*Points for discussion:*

- *Challenges: What challenges are faced when addressing complaints arising from deployments abroad?*

- Restrictions: to what extent are investigatory powers restricted when addressing these issues?
- Capacity: What is the capacity of your institution for dealing with complaints and how can the capacity be strengthened?

*11.30 hrs*

### **Closing ceremony**

#### **Adoption of a joint resolution: the Berlin Declaration**

*12.00 hrs*

Walk to the German Parliamentary Association,  
Friedrich-Ebert-Platz 2, 10117 Berlin

*12.15 – 13.40 hrs*

#### **Reception and meal**

hosted by the German Parliamentary Commissioner for the  
Armed Forces, Reinhold Robbe  
Venue: German Parliamentary Association

*13.40 hrs*

Walk to the North Entrance of the Reichstag Building

*13.45 hrs*

#### **Tour of the Reichstag Building**

Guided tour in German and English, conducted by the  
Visitors' Service of the German Bundestag  
Starting point: North Entrance, Reichstag Building

*15.00 hrs*

#### **Opportunity for conference participants to participate in a guided tour of Berlin**

Departing from Ebertplatz  
Approx. 17.30 hrs: Guests return to the MARITIM proArte  
Hotel

*17.30 hrs*

#### **End of the programme**

## Teilnehmer Participants

<b>Argentinien/Argentina</b>	Dr. Nilda Garré	Verteidigungsministerin/ Minister of Defence
<b>Argentinien/Argentina</b>	Oberst José Miguel Bermúdez Ávila	Embassy of Argentina - former Military attaché -
<b>Argentinien/Argentina</b>	N.N.	Embassy of Argentina - delegated Military attaché
<b>Belgien/Belgium</b>	Klachtenmanager Claude Moerman	Klachtenmanager/ Klachtenmanager
<b>Bosnien und Herzegowina/Bosnia and Herzegovina</b>	Branko Zrno	Vorsitzender der Gemeinsamen Kommission für Verteidigung und Sicherheit/ Chairman of the Joint Committee of Defence and Security of BiH
<b>DCAF - Geneva Centre for the Democratic Control of Armed Forces</b>	Amb. Dr. Theodor H. Winkler	Direktor/ Director
<b>DCAF - Geneva Centre for the Democratic Con- trol of Armed Forces</b>	Dr. Hans Born	Leitender Wissenschaftler/ Senior Fellow
<b>DCAF - Geneva Centre for the Democratic Con- trol of Armed Forces</b>	Aidan Wills	Wissenschaftlicher Mitarbeiter/ Research Assistant
<b>Deutschland/Germany</b>	Reinhold Robbe	Wehrbeauftragter des Deutschen Bundestages/ Parliamentary Commissioner for the Armed Forces
<b>Deutschland/Germany</b>	MDg Friedhelm Dreyling	Leitender Beamter beim Wehrbeauftragten des Deutschen Bundestages/ Parliamentary Commissioner for the Armed Forces - Chief Administrator and Deputy
<b>Estland/Estonia</b>	Indrek Teder	Justizkanzler/Chancellor of Justice

<b>Finnland/Finland</b>	Raino Marttunen	Justitiar des finnischen parlamentarischen Ombudsmannes / Senior Legal Advisor of the Finnish parliamentary ombudsman
<b>Frankreich/France</b>	Contrôleur Général Philippe Nicolardot	Contrôleur Général des Armées, französisches Verteidigungsministerium/ Contrôleur Général des Armées, French Ministry of Defence
<b>Großbritannien/ United Kingdom</b>	Dr. Susan Atkins	Ombudsfrau für die Streitkräfte/ Service Complaints Commissioner for the Armed Forces
<b>Großbritannien/ United Kingdom</b>	Janet Hinchliff	Ombudsfrau für die Streitkräfte – Mitarbeiterin/ Service Complaints Commissioner for the Armed Forces – Head of casework
<b>Irland/Ireland</b>	Pauly Marrinan Quinn	Ombudsfrau für die Streitkräfte/ Ombudsman for the Defence Forces
<b>Kanada/Canada</b>	Pierre Daigle	Ombudsmann für die kanadischen Streitkräfte/ Ombudsman of the Canadian Forces
<b>Kanada/Canada</b>	Mary McFadyen	Oberster Rechtsbeistand im Büro des Kanadischen Ombudsmannes und frühere vorläufige Ombudsfrau/Senior Legal Counsel at the Ombudsman's Office and former Interim Ombudsman
<b>Luxemburg/Luxemburg</b>	Félix Braz, MP	Mitglied des Außenpolitischen Ausschusses/ Member of the Committee on Foreign Relations
<b>Niederlande/Netherlands</b>	Vice-Admiral iR. Michiel van Maanen	Inspecteur-Generaal der Krijgsmacht
<b>Niederlande/Netherlands</b>	Staffofficer iGR. C.M.J.M. Gravemaker	Inspecteur-General der Krijgsmacht - Staffofficer
<b>Norwegen/Norway</b>	Kjell Arne Bratli	Der Wehrbeauftragte des Norwegischen Parlaments/ Parliamentary Commissioner
<b>Norwegen/Norway</b>	Egil H. Nilsen	Wehrbeauftragter des Norwegischen Parlaments – Generaldirektor/ Parliamentary Commissioner –

Director General

**OSCE-Organisation for  
Security and Co-  
operation in Europe –  
ODIHR-Office for  
Democratic Institutions  
and Human Rights**

Robert-Jan Uhl

Menschenrechtsbeauftragter/ Human  
Rights Officer

**Österreich/Austria**

Abg. z. NR a. D. Anton  
Gaál

Amtsführender Vorsitzender  
Präsident der Bundesheer  
Beschwerde-Kommission/Executive  
Commissioner Parliamentary  
Military Complaints Commission

**Österreich/Austria**

Prof. Walter Seledec

Vorsitzender der Bundesheer  
Beschwerde-Kommission  
/Commissioner Parliamentary  
Military Complaints Commission

**Österreich/Austria**

Abg. z. NR a. D. Paul  
Kiss

Vorsitzender der Bundesheer  
Beschwerde-Kommission  
/Commissioner Parliamentary  
Military Complaints Commission

**Österreich/Austria**

MinR Mag. Karl  
Schneemann

Parliamentary Military Complaints  
Commission -Staff

**Polen/Poland**

Dr. Janusz  
Kochanowski

Bürgerbeauftragter/  
Commissioner for Civil Rights  
Protection

**Rumänien/Romania**

PhD Ioan Muraru

Ombudsmann/  
Ombudsman

**Rumänien/Romania**

Erzsebet Rucz

Stellvertretende Ombudsfrau /  
Deputy Ombudsman

**Rumänien/Romania**

Simina Gagu

Ombudsmann – Beraterin/  
Ombudsman - Counselor

**Schweden/Sweden**

Cecilia Nordenfelt

Parlamentarische Ombudsfrau/  
Parliamentary Ombudsman

**Schweden/Sweden**

Sven-Åke Jansson

Parlamentarische Ombudsfrau –  
Ermittler/  
Parliamentary Ombudsman –  
Investigator

**Serbien/Serbia**

Saša Janković

Ombudsmann/  
National Ombudsman

<b>Slowakei/Slovakia</b>	Soňa Časanochová	Slowakische Botschaft – Politische Abteilung – Attaché/ Embassy of Slovakia - political department- attaché
<b>Slowenien/Slovenia</b>	Jernej Rovšek	Stellvertretender parlamentarischer Ombudsmann/ Deputy Parliamentary Ombudsman
<b>Vereinigte Staaten von Amerika/ United States of America</b>	Col. William Kurt Miller	Inspector General der United States Army Europe/ Inspector General of the United States Army Europe
<b>Vereinigte Staaten von Amerika/ United States of America</b>	Floyd Kent Allen.	Ermittler beim Inspector General der United States Army Europe/IG USAEUR Investigator

**Wichtige Anschriften/important adresses**

**Hotel:**

MARITIM proArte  
Friedrichstraße 151  
10117 Berlin  
Tel.: 0049-30-20335  
FAX: 0049 30 2033-4090  
[info.bpa@maritim.de](mailto:info.bpa@maritim.de)

**Veranstaltungsort/Venue:**

Deutscher Bundestag  
Marie-Elisabeth-Lüders-Haus  
Adele-Schreiber Straße 1  
10117 Berlin  
Raum/room 3.101  
Tel.: 0049 30 227 31487, 31483  
FAX: 0049 30 227 30487

**Deutscher Bundestag**

Referat/Division WB 6  
Hans-Ulrich Gerland  
Platz der Republik 1  
11011 Berlin  
Tel. 0049-30-227-38260  
Mobile: 0049-1606116943  
FAX: 0049-30-227-38264  
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**Geneva Centre for the Democratic  
Control of Armed Forces (DCAF)**

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Senior Fellow  
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Mobile: 0041 79 4303028  
FAX: 0041 22 741 77 05  
[h.born@dcaf.ch](mailto:h.born@dcaf.ch)

**Restaurant 10. Mai 2009:**

THE REGENT BERLIN  
Charlottenstraße 49  
10117 Berlin  
Tel: 0049-30-20336028  
FAX: 0049-30-20336166

**Restaurant 12. Mai 2009:**

Deutsche Parlamentarische Gesellschaft  
Friedrich-Ebert-Platz 2  
10117 Berlin  
Tel: 0049-30-22792053  
FAX: 0049-30-22792610

**Weitere wichtige Telefonnummern**  
**More important Telefonnumbers**

Wehrbeauftragter des Deutschen Bundestages	0049-30-227-38200
Leitender Beamter des Wehrbeauftragten	0049-30-227-38202
Persönlicher Referent des Wehrbeauftragten	0049-30-227-38204
Zentrale Rufnummer des Wehrbeauftragten	0049-30-227-38101
Zentrale Rufnummer des Deutschen Bundestages	0049-30-227-0
Parlamentsärztin	0049-30-227-32461
Sprachendienst des Deutschen Bundestages	0049-30-227-30009
Besucherdienst des Deutschen Bundestages	0049-30-227-32152
Fahrdienst des Deutschen Bundestages	0049-30-227-32288
Zentrale Rufnummer des Bundespräsidialamtes	0049-30-20000
Zentrale Rufnummer des Bundesministeriums der Verteidigung	0049-30-200400
Zentrale Rufnummer des Auswärtigen Amtes	0049-30-50003402